Peoples Bank

ONLINE BANKING ENROLLMENT Q&A

How do I access my Peoples Bank accounts online?

- Sign up for Peoples Bank Internet Banking to view and manage your personal accounts securely online, anywhere or anytime you have internet access. After answering a few questions during the sign-up process, you'll have an opportunity to create a username and password.
- Once you have created a username and password, you can sign on to Peoples Bank Internet Banking from your computer or mobile device to access all of your eligible Peoples Bank accounts. In some cases, we may need to contact you by phone to complete the sign-up process. Once successfully signed up, you will receive confirmation by email or U.S. Mail.

How do I get a username and password?

- You will have an opportunity to create a username and password during the online sign-up process. Joint account holders can also sign up and will have their own distinct username and password.

Follow these guidelines to create a valid username and password that meets our security standards:

Your username:

- Must be 6 to 14 characters

Your password:

- Must be at least 8 characters, including at least one number, one uppercase letter, one lowercase letter and one special character
- Must be different than your username, ATM PIN, or Social Security number, and not easy for others to guess

Password tips:

- It's best not to use just a word or a name (consider adding a number or special character such as @, %, &, #)
- You should change your password occasionally for added security
- Memorize your password and never write it down or reveal it to anyone, including bank employees
- Never let other people use your password

What kind of information do I need to provide during the sign-up process?

- Name   • Date of birth   • SSN/Tax ID   • Address   • Phone number   • Email address
- 3 security questions and answers (answer must be at least 4 characters)